



Camp Silwane Expeditions (pvt) Ltd
The Hub, 170 The Chase
Groombridge
Harare, Zimbabwe

CAMP SILWANE EXPEDITIONS (PVT) LTD

HEREIN REFERRED TO AS 'THE COMPANY' AND/ OR 'CAMP SILWANE' & 'CSCA' **CONSERVATION LEVY & STANDARD TERMS AND CONDITIONS**

CSCA LEVY. Camp Silwane Conservation Area (CSCA) is a newly established conservation area bordering the Hwange National Park, near the Kennedy siding. The conservation levy you will be paying directly supports the transition of hunting to conservation by working with the local communities and landholders for the protection of the fauna and flora in this area. As such we will be charging a Conservation Levy for each booking as follows:

- Camp Silwane - Main Camp - USD 25 Conservation Fee Per Person Per Length Of Stay.
- Camp Silwane - Main Camp - Accommodation & Meals Only - USD 15 Conservation Fee Per Person Per Length Of Stay.
- Self Drive / Self Catered Tented Camp - USD 10 Conservation Fee Per Person Per length Of Stay
- Somadada Catered Camp - USD 25 Conservation Fee Per Person Per Length Of Stay.
- Somadada Self Drive / Self Catered - USD 25 Conservation Fee Per Person Per Length Of Stay
- Hammerkop Camp Site - USD5 Conservation Fee Per Person Per Length Of Stay.
- Acacia Grove Camp Site - USD5 Conservation Fee Per Person Per Length Of Stay.

STANDARD TERMS AND CONDITIONS CAMP SILWANE

1. At time of provisional reservations / bookings for accommodation, a 50% non-refundable deposit is required within 5 days of receiving a Prof Forma Invoice / Quotation from the date appearing on the Pro Forma Invoice / Quotation, to secure a provisional booking / reservation, as confirmation of the booking / reservation.
2. A provisional Booking will be automatically released, should the confirmation not be forthcoming.
3. The balance of 50% due must be paid within 30 days prior to taking up the reservation.
4. In the event of a provisional reservation / booking being made within a couple of days (any number of days less than 30 days, prior to arrival), then full payment (100% payment) is required, within 72 hrs, as per the date shown on the Pro Forma Invoice / Quotation, as confirmation of the booking / reservation.
5. All incoming payments into the company's bank account should be the gross amount in accordance with the Pro Forma Invoice / Quotation. All Bank charges are for the Payee's account.
6. All guests are required to present their receipts to the camp manager on arrival.

7. Guests who have made arrangements with reservations to pay for their quote / invoice with cash on arrival, will be issued a receipt by the camp manager, as per original Pro Forma Invoice / Quotation provided, and as shown to the camp manager on site. Please note there is no credit/ debit card facility at the camp.
8. Clients / Guests are required to take out their own fully comprehensive travel insurance which covers travel delays/cancellations and any unforeseen circumstances such as illness or for any emergency evacuation in the event of an accident.
9. Any client/guest not wishing to take travel insurance hereby consents to waive any claim for a refund from The Company and hereby indemnifies The Company, its Directors, Agents or any member of Staff for any liability in any form in the event of an accident.
10. Prices as per Pro Forma Invoices / Quotation are only valid for 5 days from the date appearing on the Pro Forma / Quotation and once a 50% Deposit is received as per clause 1,2,3 & 4 as stated herein.
11. Camp Silwane reserves the right to charge seasonal pricing specials at The Company's own discretion in accordance to its marketing policies and statements. Should any booking /reservation of which a 50% deposit and or full payment has been received by Camp Silwane, prior or during the period of this advertised seasonal special, then: Such seasonal special rate will not apply.
12. Rates include all Taxes and Levies, however, the Company reserves the right to change rates and levies and pricing as advertised, whether through its agents and marketing statements and adverts and / or Pro Forma Invoices / Quotations, without notice, to comply with any Government Of Zimbabwe and / or Ministry Of Tourism and or Tourism Regulatory Body, in regard to any published Statutory notices that may have an effect on The Company.
13. By receiving a Pro Forma / Quotation, and or any e-mail correspondence through any of The Company's staff or agent, any client / guest hereby automatically consents that he / she / they have read and understood all the Terms & Conditions and Cancellation Policies stated herein.
14. All clients /Guests, hereby further agree to abide by Camp Silwane's, allocation of Rooms, Units, Camp Sites etc , as stated in the Pro Forma Invoice / Quotation as received by the client / guest.
15. All clients /guests hereby are forbidden to take it upon themselves to participate in any personal game drive activity using their own mode of transport on the CSCA, (Camps Silwane Conservation Area), whether by day or by night. All clients / guests are required to stay at their designated camp site / accommodation at night. A USD 500.00 (Five Hundred United States Dollars) fine will be applied to anyone caught driving on their own at night on the CSCA.
16. All client / guests will be required to complete a Registration Form and Indemnity upon arrival.

17. All clients / guests who undertake The Company's Self Cater - Self Drive option for accommodation, agrees to take all their rubbish out with them in line with Camp Silwane's Eco Tourism and no trash policy.

Cancellation Policy

Should a booking / reservation be cancelled or needing amendment, The Company reserves the right, to apply the following fees:

- Prior to the date of arrival being more than 60 days, a 25% cancellation / amendment fee of the rate as per Pro Forma / Quotation will be charged.
- 59-30days prior to the date of arrival, a 50% cancellation / amendment fee of the rate as per Pro Forma / Quotation will be charged.
- 29-0 Days prior to the date of arrival, a 100% cancellation / amendment of the rate as per Pro Forma / Quotation fee will be charged.

The above cancellation percentages are based on the total value of the individual reservation booked. During the peak periods April, July, August, September, October and December, the company reserves the right to charge full payment on any bookings cancelled or amended, 29 days prior to arrival date.

Should an agent / client cancel a booking, the company requires formal written notice via e-mail to advise of the cancellation, whereupon the same cancellation / amendment fees as stated herein will apply.